



Glacial Energy Gives You the Power to Choose!

Customer Notification Letter

[Date]

To Our Valued Customer:

Thank you for choosing Glacial Natural Gas, Inc. ("Glacial") as your natural gas supplier. As you may know, Glacial's assets were recently acquired by Agera Energy LLC in connection with Glacial's federal bankruptcy reorganization.

In order to continue to provide you with the best level of service, we will be assigning your account --- **with no change to your rate or any other terms and conditions** set forth in your original contract--- to **Agera Energy LLC** ("Agera"), an authorized Competitive Natural Gas Supplier (CNGS) registered in New Hampshire. This change requires no action from you whatsoever.

The assignment of your contract will be effective on your next meter read date, or as confirmed with your local distribution utility, no less than 30 days after you receive this notice. As of that date, Agera Energy LLC will begin providing services to you and Glacial will discontinue providing services to you. You will not incur any charges as a result of this transfer.

Agera Energy LLC is located at 555 Pleasantville Rd, S-107, Briarcliff Manor, NY 10510. Please feel free to call the Agera Energy LLC customer service center at 1-844-MY-AGERA (1-844-692-4372), visit them at www.ageraenergy.com, or contact them by email at customercare@ageraenergy.com, with any questions or comments you may have about your account or your energy needs.

Sincerely,

Glacial Natural Gas, Inc.

